

Learn more about SMART METERS

March 2021

CURRENT STATUS

After extensive safety testing, SaskPower is ready to install a limited number of residential smart meters that meet our own industry-leading safety standards for smart meters in Saskatchewan.

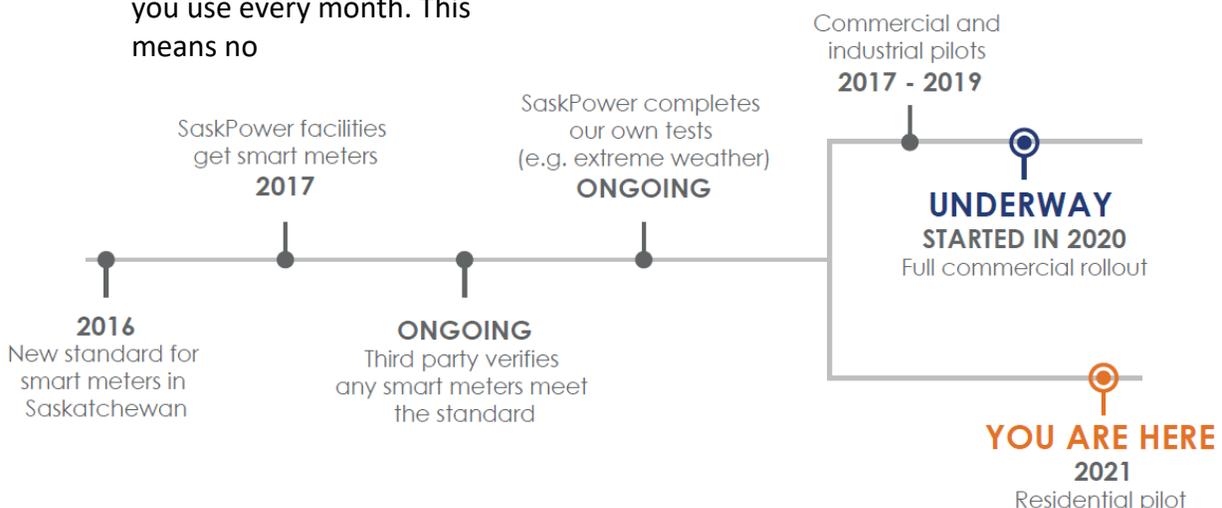
Beginning in March 2021, we will provide a limited number of customers early access to sign up for a smart meter at no charge. Customers who sign up now will receive their meter by August 2021. Since this is a pilot, only those who volunteer will get a smart meter.

BENEFITS OF A SMART METER

1. No more billing estimates. Instead of sometimes getting bills based on estimates, you'll be billed for exactly the power you use every month. This means no

more estimated bills between meter reads.

2. Access to detailed data about your power use. You can go online and use these details to find potential ways to lower your power bill.
3. No more meter readers entering your property. Smart meters send readings to us automatically.
4. More efficient service. We'll have better answers to your billing questions.
5. In the future, smart meters will alert us when there's an outage at your property and help us pinpoint the cause faster.



Visit saskpower.com/smartsignup to sign up for a smart meter today.

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FREQUENTLY ASKED QUESTIONS

1. WHAT IS A SMART METER?

A smart meter is a regular meter with a smart module in it. It automatically and securely transmits how much power you're using. This module enables better data and unlocks benefits to you as a customer.

2. ARE SMART METERS SAFE?

Your safety is our top priority. That's why we've created strict standards for all smart meters installed in Saskatchewan. We also do extra testing to ensure they're quality meters we can stand behind, including performing in harsh weather and during high-voltage testing. We've had no issues with the 33,000 meters we've installed.

3. WHEN ARE YOU INSTALLING SMART METERS ON HOMES?

During this phase, we will install smart meters on homes between May and August 2021.

4. WHAT WILL IT COST ME?

Nothing! Both the meter and installation come at no additional cost to the customer.

5. WHAT WILL HAPPEN TO METER READERS?

There will be no job loss during this phase of the project. As we install more meters, the need for meter reading positions will eventually decrease, but we are working on a transition plan to align our workforce with the needs of the future.

6. WHAT CAN I EXPECT DURING THE METER EXCHANGE PROCESS?

The exchange itself only takes about 15-20 minutes to complete. We'll need access to the meter in your yard, and we'll turn the power off for about 15 minutes to safely switch the meter. Most of our exchanges happen on weekdays between 8 a.m. and 5 p.m. If for any reason you need to set up an appointment, please reach out to us by calling 1-855-877-0975.

7. WHAT HAPPENED IN 2014?

In 2014, we experienced problems with meters of a completely different type. Dust and contaminants were getting inside the meter, causing them to fail in an unacceptable way. We now test for this issue in any meter we install.

Visit saskpower.com/smartsignup to sign up for a smart meter today.